

SMS Terms & Conditions

KOP Smile Care | 600 W Dekalb Pike, Suite 302, King of Prussia, PA 19406

484-704-7670 | www.kopsmilecare.com

Effective date: October 28, 2026

KOP Smile Care offers optional SMS text messaging to patients who choose to enroll in its communications program.

1. Messaging programs and content

Patients who consent to informational messages may receive appointment reminders and confirmations, scheduling or rescheduling updates, hygiene recall and preventive care reminders, and administrative responses to patient inquiries.

Patients who separately consent to marketing messages may receive dental service announcements, membership plan information, special offers, and practice promotions. Promotional content will not be added to routine informational messages without appropriate marketing consent.

2. Enrollment and consent

Patients may opt in through an optional paper or electronic consent process approved by KOP Smile Care. Informational and promotional consent choices are separate. Consent to receive texts is voluntary and is not a condition of obtaining dental care or purchasing services. Providing a phone number alone is not treated as permission for marketing messages.

3. Message frequency and charges

Message frequency varies based on appointment activity, recall needs, inquiries, and any selected promotional program. Message and data rates may apply.

4. Opt out and assistance

Reply STOP to unsubscribe from text messages. You may also request changes to your text messaging preferences by contacting our office. A final confirmation text may be sent after an opt-out request.

Reply HELP for assistance or call our office at 484-704-7670. Please contact the office to update your preferences if you wish to receive only one category of messages.

5. Privacy and patient information

Mobile telephone information and SMS opt-in consent information will not be sold or shared with third parties or affiliates for their marketing or promotional purposes. Our SMS Privacy Policy describes how we handle information used for texting.

SMS Privacy Policy (proposed website address):

<https://www.kopsmilecare.com/privacy-policy>

6. Delivery and limitations

Wireless delivery is not guaranteed. Carriers are not liable for delayed or undelivered messages. Do not use SMS for emergencies or to transmit highly sensitive medical information. For urgent medical concerns, contact appropriate emergency services.

7. Changes and contact

KOP Smile Care may update these SMS terms and post the revised version on its website. Questions may be directed to KOP Smile Care, 600 W Dekalb Pike, Suite 302, King of Prussia, PA 19406, telephone 484-704-7670.

Website addresses above are proposed publication paths; they must be created and made publicly accessible before submission for 10DLC approval.